**User Stories**

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| --- | --- | --- | --- | --- | --- | --- |
| Id | As a | I want to be able to | So that | Priority | Sprint | Status |
| 1 | Customer or Admin | Log in | To access all features of the site and make purchases | Must | 2 | To do |
| 2 | Customer or Admin | View Home Page | After logging in, view the home page | Must | 2 | To do |
| 3 | Customer  or Admin | Access Profile Page | Click on profile icon and go to the user's profile page | Must | 2 | To do |
| 4 | Customer  or Admin | Access Market Page | Click on market page to see exclusive skins | Must | 2 | To do |
| 5 | Customer  or Admin | View Item Details | Click on an item to see all information about that item | Should | 2 | To do |
| 6 | Customer | Access Live Chat Support | Click on live chat support to communicate with admins | Must | 4 | To do |
| 7 | Customer | Deposit Money | Click on deposit to add funds to the balance | Must | 3 | To do |
| 8 | Customer | Play Blackjack | Play blackjack to potentially increase the balance | Must | 3 | To do |
| 9 | Customer | Sell Items | Sell items from the user's inventory | Must | 2 | To do |
| 10 | Customer | Withdraw Items | Withdraw items from the user's inventory | Should | 2 | To do |
| 11 | Customer  or Admin | View Purchase History | View a history of past purchases | Should | 2 | To do |
| 12 | Customer | Buy Items | Purchase items, which are added to the user's inventory | Must | 2 | To do |
| 13 | Customer  or Admin | Search for Items | Search for items in the market page | Must | 3 | To do |
| 14 | Customer  or Admin | Filter Items | Filter items by criteria such as price, name, etc. | Must | 3 | To do |
| 15 | Customer or Admin | Log out | Log out and return to the home page with login/register buttons | Must | 2 | To do |
| 16 | Admin | Access Profile Page | Click on profile icon and go to the admin's profile page | Must | 2 | To do |
| 17 | Admin | Add Items | Add new items to the system via the admin profile page | Could | 2 | To do |
| 18 | Admin | Edit Items | Edit existing items via the admin profile page | Could | 2 | To do |
| 19 | Admin | Remove Items | Remove items from the system via the admin profile page | Could | 2 | To do |
| 20 | Admin | Reply to Live Chat Messages | Respond to customer inquiries through live chat support | Must | 4 | To do |
| 21 | Admin | Monitor Item Performance | Track and analyze the performance of items in the system | Must | 5 | To do |

**User Story 1: Log in**

* **Acceptance Criteria**:
  1. As a customer or admin, I can access the login page.
  2. I can enter my username and password.
  3. After successful login, I am redirected to the home page.
  4. If login fails (e.g., due to incorrect credentials), I receive an error message.

**User Story 2: View Home Page**

* **Acceptance Criteria**:
  1. After logging in, I am directed to the home page.
  2. The home page displays relevant content, such as featured items and announcements.
  3. Navigation options to access other parts of the application are available.

**User Story 3: Access Profile Page**

* **Acceptance Criteria**:
  1. I can click on a profile icon or link to access the user's profile page.
  2. The profile page displays information about the logged-in user, such as username, email, and account details.

**User Story 4: Access Market Page**

* **Acceptance Criteria**:
  1. I can click on the "Market" page to access the market where exclusive skins are available.
  2. The market page displays a list of available items for purchase.

**User Story 5: View Item Details**

* **Acceptance Criteria**:
  1. I can click on an item in the market to view detailed information about that item.
  2. The item details include its name, description, price, and any relevant images.

**User Story 6: Access Live Chat Support**

* **Acceptance Criteria**:
  1. I can click on a "Live Chat Support" option to open a chat window.
  2. I can send and receive messages to communicate with administrators or support.

**User Story 7: Deposit Money**

* **Acceptance Criteria**:
  1. I can click on a "Deposit" option to add funds to my account balance.
  2. I can specify the amount to deposit and choose a payment method.
  3. The deposited amount is reflected in my account balance.

**User Story 8: Play Blackjack**

* **Acceptance Criteria**:
  1. I can click on a "Play Blackjack" option to access a blackjack game.
  2. I can place bets and play rounds of blackjack.
  3. My wins and losses affect my account balance.

**User Story 9: Sell Items**

* **Acceptance Criteria**:
  1. I can access a "Sell Items" feature in my user profile.
  2. I can select items from my inventory to put up for sale.
  3. I can specify the selling price for each item.

**User Story 10: Withdraw Items**

* **Acceptance Criteria**:
  1. I can access a "Withdraw Items" feature in my user profile.
  2. I can select items from my inventory to withdraw.
  3. The withdrawn items are removed from the market and returned to my inventory.

**User Story 11: View Purchase History**

* **Acceptance Criteria**:
  1. I can access a "Purchase History" feature to view a list of my past purchases.
  2. Each entry in the purchase history includes details like item name, date of purchase, and price.

**User Story 12: Buy Items**

* **Acceptance Criteria**:
  1. I can purchase items from the market.
  2. The purchased items are added to my inventory.
  3. The purchase price is deducted from my account balance.

**User Story 13: Search for Items**

* **Acceptance Criteria**:
  1. I can use a search feature to search for specific items in the market.
  2. Search results are displayed based on item name or keywords.

**User Story 14: Filter Items**

* **Acceptance Criteria**:
  1. I can apply filters to the item list in the market.
  2. Filters include options like price range, item type, and more.

**User Story 15: Log Out**

* **Acceptance Criteria**:
  1. I can log out of my account.
  2. After logging out, I am redirected to the home page where login/register buttons are available.

**User Story 16: Access Profile Page (Admin)**

* **Acceptance Criteria**:
  1. Admin users can access a profile page specific to administrators.
  2. The admin profile page displays relevant information about the admin user.

**User Story 17: Add Items (Admin)**

* **Acceptance Criteria**:
  1. Admin users can add new items to the system via the admin profile page.
  2. Admins provide details about the item, including name, description, and images.

**User Story 18: Edit Items (Admin)**

* **Acceptance Criteria**:
  1. Admin users can edit existing items via the admin profile page.
  2. Admins can modify item details such as name, description, and images.

**User Story 19: Remove Items (Admin)**

* **Acceptance Criteria**:
  1. Admin users can remove items from the system via the admin profile page.
  2. Admins can select and delete items from the item database.

**User Story 20: Reply to Live Chat Messages (Admin)**

* **Acceptance Criteria**:
  1. Admin users can access live chat messages from customers.
  2. Admins can respond to customer inquiries through the live chat support interface.

**User Story 21: Monitor Item Performance (Admin)**

* **Acceptance Criteria**:
  1. Admin users can access a feature to track and analyze the performance of items in the system.
  2. Performance data includes metrics like sales, views, and user interactions.







